Case study: Successful new machine startup

Background

- Company purchased new high speed packaging machine to run a new product for its largest customer
- Company did not have proper launch plan
- Several additional problems emerged just weeks before launch, including
 - Couldn't hit oxygen targets
 - Bag sealing issues
 - Missing parts

How Saphineia helped

Activities

- Successfully addressed several major equipment constraints
 - Redesigned lance system to facilitate gas injection while reducing nozzle clogging
 - Developed backup bottle-gas solution to address insufficient plant air supply
 - Identified and ordered missing parts (gas mixer, simplex parts)
 - Adjusted bag handling process through gas phase
- Established daily work processes, including creation of action lists to track progress
- Served as point of contact w/ OEMs and service providers
- Wrote SOPs in English and Spanish

Benefits

Went from being behind schedule to exceeding ramp curve

| 3rd week production ramp vs steady state | | | 4tl | 4th week production ramp vs steady state | | | |
|---|----|------------|-----|---|----|--------|--|
| Actual | | Target | ŀ | Actual | | Target | |
| 70% | VS | 50% | 9 | 5% | VS | 80% | |

"We retained Saphineia to help us start up a new high speed packaging machine in connection with a product launch for our largest customer. Our team was crying for support and within a matter of weeks, we moved from running well behind our launch targets to well ahead. I don't know where I would have been without Saphineia; their support was a godsend. Our people gained confidence with them here and learnings from that experience will provide ongoing dividends to our business."

- Director of Operations, Contract Food Manufacturer

