# **Case study: Successful new machine startup**

### Background

- Company purchased new high speed packaging machine to run a new product for its largest customer
- Company did not have proper launch plan
- Several additional problems emerged just weeks before launch, including
  - Couldn't hit oxygen targets
  - Bag sealing issues
  - Missing parts

## How Saphineia helped

### Activities

- Successfully addressed several major equipment constraints
  - Redesigned lance system to facilitate gas injection while reducing nozzle clogging
  - Developed backup bottle-gas solution to address insufficient plant air supply
  - Identified and ordered missing parts (gas mixer, simplex parts)
  - Adjusted bag handling process through gas phase
- Established daily work processes, including creation of action lists to track progress
- Served as point of contact w/ OEMs and service providers
- Wrote SOPs in English and Spanish

## **Benefits**

Went from being behind schedule to exceeding ramp curve

3rd week production ramp vs steady state			4tl	4th week production ramp vs steady state			
Actual		Target	ŀ	Actual		Target	
70%	VS	<b>50%</b>	9	<b>5%</b>	VS	80%	

"We retained Saphineia to help us start up a new high speed packaging machine in connection with a product launch for our largest customer. Our team was crying for support and within a matter of weeks, we moved from running well behind our launch targets to well ahead. I don't know where I would have been without Saphineia; their support was a godsend. Our people gained confidence with them here and learnings from that experience will provide ongoing dividends to our business."

- Director of Operations, Contract Food Manufacturer

